



2026 The Fortune Society Volunteer/Internship Program

About Fortune: The Fortune Society, Inc. (Fortune) has evolved into one of the nation's preeminent reentry and justice-informed service organizations, providing formerly-incarcerated people with the skills and wrap-around services needed to break the cycle of crime and incarceration and to build productive lives in their communities.

Our Mission: The Fortune Society's mission is to support successful reentry from incarceration and promote alternatives to incarceration, thus strengthening the fabric of our communities.

Opportunity Title: SRP Case Management

Type: Intern, un-paid, In-Person

Location: The Bronx: 502 East 163rd St Bronx, NY 10456

Tentative Schedule: 15-20 hours per week commitment (sometime Mon-Fri 9am-5pm)

Position Summary: The Supervised Release Program in the Bronx works with participants engaged with our Alternatives to Incarceration Department. The SRP Case Manager Intern will assist with various administrative, quality assurance and programmatic duties to ensure the efficient operation of our programs and services. This role offers a valuable opportunity to gain hands-on experience in the criminal justice field and contribute to our mission of promoting client connection to services and rehabilitation.

Tasks / Primary Responsibilities

- **(85%) Case Management:** Observe and document to assist case managers with client assessments to identify needs, strengths, and goals. Provide administrative support, including data entry, file management, and recordkeeping. Accompany case managers on client visits and appointments to observe and learn about the case management process. Assist with developing and implementing strategies for support. Maintain confidentiality and adhere to ethical standards in all interactions with clients and colleagues.
- **(25%) Outreach:** Help conduct outreach calls to participants and track client responses. Assist with planning, coordinating, and executing outreach efforts and activities, such as community events, health fairs, and informational sessions. Conduct research to identify potential outreach opportunities and partnerships with community organizations, schools, businesses, and other stakeholders. Assist with developing outreach materials, including flyers and brochures. Participate in outreach efforts to engage with community members, stakeholders, and target populations. Assist with maintaining outreach databases, contact lists, and records of outreach activities. Collaborate with internal teams to ensure alignment of outreach efforts with organizational goals and priorities. Assist with evaluating the effectiveness of outreach strategies and making recommendations for improvement.

Learning Objectives:

- Learn program management skills in the nonprofit sector.
- Develop communication skills necessary to build professional relations with and conduct outreach to participants. Enhance the ability to be an effective team player.
- Increase knowledge of working with justice impacted population.
- Acquire database management skills in a professional setting.



The Fortune Society
BUILDING PEOPLE, NOT PRISONS

Requirements / Qualifications:

- Must be 18+ of age
- Knowledge of Microsoft Word, and Excel. Ability to take minimal direction and multitask. Previous experience with customer service. Excellent organizational skills and attention to detail.
- Strong interpersonal and communication skills, with the ability to interact respectfully and empathetically with diverse populations without bias.
- Ability to work effectively in a fast-paced environment and adapt to changing priorities

To Apply: Submit an online application at <https://fortunesociety.org/volunteer-or-intern-with-us/>.

We seek talented, dedicated individuals from all walks of life who possess a strong commitment to this mission. Relevant personal experience is a plus.