Incarceration, HIV, and Hepatitis C: Recommendations for Caring for People at the Intersections
TRAINING GOALS

Expand clinicians’ knowledge of how incarceration and reentry present barriers to achieving good health.

Prepare clinicians to speak to patients about their potential history of incarceration and history of trauma.

Increase the number of people clinicians connect to HIV and HCV prevention, treatment, and care.
From 1970 to 2005 the U.S. prison population rose by 700%, an increase that significantly outpaced the growth of the general population and crime rates. In New York State over 7 million adults, as much as 37% of the total population, have a criminal record.
<table>
<thead>
<tr>
<th>Country</th>
<th>Rate per 100,000</th>
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</thead>
<tbody>
<tr>
<td>United States</td>
<td>698</td>
</tr>
<tr>
<td>Rwanda</td>
<td>492</td>
</tr>
<tr>
<td>Russia</td>
<td>446</td>
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<tr>
<td>Brazil</td>
<td>301</td>
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<tr>
<td>Australia</td>
<td>151</td>
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<tr>
<td>Spain</td>
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<td>China</td>
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<tr>
<td>Canada</td>
<td>106</td>
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<tr>
<td>France</td>
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<tr>
<td>Austria</td>
<td>96</td>
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<tr>
<td>Germany</td>
<td>78</td>
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<tr>
<td>Denmark</td>
<td>61</td>
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<tr>
<td>Sweden</td>
<td>60</td>
</tr>
<tr>
<td>India</td>
<td>33</td>
</tr>
</tbody>
</table>
There are more people incarcerated for a drug offense today than the number of people who were incarcerated for any sentence in 1980.

Mandatory minimum sentences and denial of parole release have contributed to keeping people in prison for longer.
LIFETIME LIKELIHOOD OF IMPRISONMENT FOR U.S. RESIDENTS BORN IN 2001

- **All Women**: 1 in 56
- **White Women**: 1 in 111
- **Latina Women**: 1 in 45
- **Black Women**: 1 in 18

- **All Men**: 1 in 9
- **White Men**: 1 in 17
- **Latino Men**: 1 in 6
- **Black Men**: 1 in 3
Nearly half of Black transgender people have been incarcerated at some point.

Gay, lesbian, and bisexual people are twice as likely to be incarcerated than non-GLB Americans.
CORRECTIONAL ENVIRONMENTS

- Inadequate Health Care
- Violence
- Isolation
PSYCHOLOGICAL EFFECTS OF INCARCERATION

- Emphasis on physical strength and not showing weakness
- Valuing of psychological strength or self-reliance
- Social withdrawal and isolation
- Mistrust and suspiciousness
- Guardedness and secrecy
- Hypervigilance – high levels of alertness
- Not expressing needs because of history of needs not being met
I think it’s important for health care providers to be aware that formerly incarcerated people may have good reason to approach medical care with caution. Inside, we were treated like prisoners, not patients. We were often met with distrust or abusive responses when we reported symptoms, especially pain. One Physician’s Assistant in a DC Jail told me that in his training to come into the jail, he was told, ‘these women will try to manipulate you. They lie and try to get over on you. Don’t believe what they say’.

– Laura Whitehorn, formerly incarcerated organizer
Approximately 95% of incarcerated people return to their communities. During this transition, individuals face numerous challenges, such as formal barriers to public housing and discrimination in the employment process. Efforts to establish stability often take precedence over engagement with medical care.
There are more than 44,000 local, state, and federal restrictions placed on people with convictions.
INCARCERATION AND HEALTH DISPARITIES

Over 70% of people transitioning out of a correctional facility return to under-resourced areas that are disproportionately affected by socioeconomic and health disparities. Correctional facilities and disadvantaged neighborhoods expose people to conditions that result in high levels of stress, which contribute to poor long-term health.
AN ESTIMATED 17% OF PEOPLE LIVING WITH HIV PASS THROUGH A CORRECTIONAL FACILITY EACH YEAR.
Of people newly reported with hepatitis C in NYC, approximately 1 in 3 spent time in prison or jail.
SCREEN ALL FORMERLY INCARCERATED INDIVIDUALS FOR HIV AND HCV

Correctional facilities prohibit risk-reduction tools such as condoms. As a result, incarcerated people may be exposed to multiple bodily fluids of other individuals. This places incarcerated people at risk for HIV and HCV.
DISCUSS PREVENTION WITH FORMERLY INCARCERATED INDIVIDUALS

People leaving correctional facilities tend to return to communities disproportionately impacted by HIV and HCV. Lack of access to clean needles, condoms, PrEP, and PEP in correctional facilities may decrease the likelihood that a person is aware of and will employ prevention strategies when released.
While you were incarcerated no one spoke to you about Hepatitis C. Can I give you some information on Hepatitis C and why clean needles are important for your health?

You think I don’t know what I am doing because I just got out of jail, don’t you? Since I got home, I always use condoms because I don’t want to infect anyone else. I do share needles, but I am always the last to use to protect others. I don’t see the point in using clean needles because I already have HIV.

What kind of health care were you able to access while you were inside?

You are making a great effort to use condoms.

It sounds like you are frustrated with the judgments people might have about formerly incarcerated people. You have worked hard to use condoms to protect those you have sex with. You were screened for HCV during this appointment, and are considering using clean needles to protect yourself from HCV. After you leave my office, you are going to make an appointment at the front desk for three months from now. Are there any points I missed?
### Prevention Strategies

#### HIV
- Pre-exposure Prophylaxis (PrEP)
- Post-exposure Prophylaxis (PEP)
- Use condoms consistently and correctly
- Limit the number of sexual partners
- Avoid alcohol and drug use when having sex
- Use new sterile syringes and needles

#### HCV
- Avoid sharing personal hygiene items such as razors, toothbrushes, and nail clippers
- Avoid sharing snorting equipment including straws and dollar bills
- Check that new sterile needles and new ink are used when getting a tattoo or piercing
- Avoid alcohol and drug use when having sex
- Use new sterile syringes and needles
- Limit the number of sexual partners
- Use condoms consistently and correctly
COMMUNICATING ABOUT TRAUMA AND INCARCERATION HISTORY

Talk with your patients about their history of trauma and incarceration. The perspective you gain in these conversations will help inform clinical decisions such as a patient’s risk for HIV and HCV, and potential insight into how to partner with patients to best meet their needs.
DEFINITION OF TRAUMA

Individual trauma results from an event, series of events, or set of circumstances that is experienced by an individual as physically or emotionally harmful or life threatening and that has lasting adverse effects on the individual’s functioning and mental, physical, social, emotional, or spiritual wellbeing.

– SAMHSA, 2014

TRAUMA INFORMED CARE

Trauma Informed Care is a treatment framework that realizes the impact of trauma, recognizes the signs and symptoms of trauma, and responds by integrating knowledge about trauma into clinical practice. It is not a specific program, but an ongoing process and commitment.
COMMON SIGNS AND SYMPTOMS OF TRAUMA

**PHYSICAL**
- Stomach upset and trouble eating
- Trouble sleeping and feeling very tired
- Pounding heart, rapid breathing, feeling edgy
- Sweating
- Severe headache if thinking of the event
- Failure to engage in exercise, diet, safe sex, regular health care
- Excess smoking, alcohol, drugs, food

**EMOTIONAL**
- Feeling hopeless about the future
- Feeling detached or unconcerned about others
- Feeling nervous, helpless, fearful, sad
- Feeling on guard and constantly alert
- Avoiding people, places, and things related to event
- Being irritable or having outbursts of anger
- Becoming easily upset or agitated
- Blaming yourself or having negative views of oneself or the world
- Distrust of others, getting into conflicts, being over-controlling
- Being withdrawn, feeling rejected, or abandoned
- Loss of intimacy or feeling detached
Rates of current PTSD symptoms and a lifetime PTSD diagnosis are 10 times higher for incarcerated men than the general male population.

Incarcerated women are twice as likely to report a history of physical or sexual abuse than non-incarcerated women.
IMPLEMENTING TRAUMA INFORMED CARE IN YOUR PRACTICE

1. Ask your patients questions that will provide information on their overall history of trauma
   - Have you ever experienced an event that was extremely difficult or stressful?
   - When you were growing up, what was it like?

2. Follow up with specific questions
   - How has the criminal justice system impacted you and your family?
   - How have mental health disorders affected your family?
   - When you were young, did anyone make you feel uncomfortable physically or emotionally?

3. If an individual has been incarcerated ask the following questions
   - Incarceration can impact your physical and mental health, how was your health while you were inside?
   - Were you placed in solitary confinement?
   - How has it been since you have gotten home?
   - Were you locked up more than once?
   - How long were you incarcerated?
   - How long were you incarcerated?
   - How long were you incarcerated?
   - How long were you incarcerated?
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   - How long were you incarcerated?
   - How long were you incarcerated?
   - How long were you incarcerated?
COMMUNICATION TIPS

1. EMPHASIZE CONFIDENTIALITY
   - Everything you tell me will be kept confidential.

2. LISTEN
   - Listen to your patient’s answers and avoid making any assumptions.

3. PRIORITIZE OPEN ENDED QUESTIONS
   - How do you feel about coming home after being incarcerated?
   - Tell me about some challenges you faced while you were incarcerated?
   - What were some things you did to cope while you were incarcerated?
   - How did you take care of your health while you were incarcerated?

4. AFFIRM THE POSITIVE EFFORTS A PATIENT IS CURRENTLY MAKING AND STRENGTHS THEY HAVE
   - It sounds like you did a great job taking care of your health inside.

5. REPEAT OR PARAPHRASE WHAT A PATIENT HAS SAID SO THAT THE PATIENT CAN ELABORATE, CONFIRM OR CORRECT
   - It sounds like you feel frustrated that your symptoms have not improved.

6. SUMMARIZE THE KEY POINTS THAT WERE DISCUSSED AND WRAP UP THE SESSION BY INVITING THE CLIENT TO RESPOND
   - Was that a fair summary, are there other points I missed?
Like all of us, people with criminal justice involvement have a negative reaction to inappropriate or stigmatizing language. We need to be conscious of the words we use when discussing criminal justice involvement, health care coverage, substance use, mental health, HIV & AIDS, sexuality, and gender.
APPROXIMATELY 4 IN 10 FORMERLY INCARCERATED MEN REPORT DISCRIMINATION BY HEALTHCARE WORKERS DUE TO A HISTORY OF CRIMINAL JUSTICE INVOLVEMENT.
# WORDS MATTER

<table>
<thead>
<tr>
<th>AVOID</th>
<th>SAY</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ex-offender, Thug, Criminal, Ex-felon, Ex-con</td>
<td>Person who was incarcerated, Justice-involved individual, Formerly incarcerated person</td>
</tr>
<tr>
<td>Convict, Inmate, Offender, Felon, Prisoner</td>
<td>Person who is/was incarcerated</td>
</tr>
<tr>
<td>Parolee, Probationer</td>
<td>Person on parole, Person on probation</td>
</tr>
<tr>
<td>Drug abuser, Addict, Junkie</td>
<td>Person who injects drugs, Person with an addiction</td>
</tr>
<tr>
<td>Alcohol abuse, Drug abuse, Substance abuse</td>
<td>Substance use disorder (SUD)</td>
</tr>
<tr>
<td>Noncompliant, Unmotivated, Resistant</td>
<td>Not adherent to medication, Opted not to, Has not begun, Experiencing ambivalence and change</td>
</tr>
<tr>
<td>Schizophrenic, Depressive</td>
<td>Person who has been diagnosed with schizophrenia or depression</td>
</tr>
<tr>
<td>AIDS or HIV patient, Suffering from HIV, AIDS victim</td>
<td>Person living with HIV, Person living with AIDS</td>
</tr>
<tr>
<td>To catch HIV or AIDS</td>
<td>To contract HIV, To acquire HIV</td>
</tr>
<tr>
<td>To pass on HIV</td>
<td>Transmit HIV</td>
</tr>
<tr>
<td>Risky sex, Unprotected sex</td>
<td>Condomless sex, Sex without a condom</td>
</tr>
<tr>
<td>Promiscuous</td>
<td>Having multiple partners</td>
</tr>
<tr>
<td>Prostitute, Hooker, Street walker</td>
<td>Sex worker, A person who is involved in transactional or survival sex</td>
</tr>
<tr>
<td>Rape victim</td>
<td>Sexual assault survivor, Rape survivor</td>
</tr>
<tr>
<td>High(er) risk group</td>
<td>Highly affected communities, Key populations at higher risk, Persons at risk</td>
</tr>
</tbody>
</table>
TRANSGENDER AND GENDER NONCONFORMING PATIENTS

- Be relaxed and courteous – speak to transgender and gender nonconforming patients as you would any other patient.

- Ask your patient: How would you like to be addressed? Do you have a pronoun preference? What name would you like to be called?

- Refer to transgender and gender nonconforming patients by the name and pronoun that they request. If you or a member of your staff makes a mistake, acknowledge the mistake and apologize.

- Ask your patient if they would like you to tell other clinic staff members their name and preferred pronoun.

- Do not make assumptions about identity or sexual orientation.

- Ensure that both you as a provider and your staff receive cultural competency training and make sure there is a system for addressing inappropriate conduct.

- Keep in mind that the presence of a transgender or gender nonconforming person in your treatment room is not always an appropriate “training opportunity”.

- It is inappropriate to ask transgender and gender nonconforming patients about their genital status if it is unrelated to their care.
CONNECT FORMERLY INCARCERATED INDIVIDUALS TO RESOURCES

Every step of the HIV care continuum is affected by stigma, racism, homophobia, poverty, risk of criminalization, high incarceration rates, difficulties during transitioning out of prison or jail, housing instability, employment instability, and co-existing health conditions.
ONLINE SERVICE DIRECTORIES

INCARCERATION AND REENTRY
http://j.mp/2iXma6T

EDUCATION
http://j.mp/2iXszPv

LEGAL SERVICES
http://j.mp/2iXxvnp

HOUSING
http://j.mp/2iXAj3R

LGBTQ, WOMEN, FAMILY, & YOUTH SERVICES
http://j.mp/2iXqnY5

PHYSICAL HEALTH, MENTAL HEALTH, AND SUBSTANCE USE TREATMENT
http://j.mp/2iXqov8

EMPLOYMENT SERVICES
http://j.mp/2iXpjTW

IMMIGRATION AND REFUGEE SERVICES
http://j.mp/2iXrvev
KEY TAKEAWAYS

■ Incarceration can not only worsen medical conditions that were present prior to incarceration, but also lead to further health problems.

■ Reentry can be extremely challenging and can make it more difficult for a person to engage in medical care.

■ People with a history of incarceration are at a higher risk of HIV and HCV.

■ People with a history of incarceration are disproportionately affected by trauma.

ACTIONS

1. Create a safe and supportive environment for people to talk about their potential history of trauma or incarceration.

2. Screen people with a history of incarceration for HIV and HCV and have ongoing conversations about prevention.

3. Connect formerly incarcerated people to relevant resources in their community.
HIV AND HCV RESOURCES

HIV TESTING LAW
Offer HIV testing to all patients aged 13 to 64 receiving primary or emergency health care.
http://www.health.ny.gov/diseases/aids/providers/testing/law/faqs.htm

HIV PATIENT RESOURCES
https://www1.nyc.gov/site/doh/health/health-topics/aids-hiv.page
https://issuu.com/smartandstrong/docs/turn_it_up_2015/1?e=0/15196138

HIV SCREENING RECOMMENDATIONS

PREP AND PEP ACTION KIT

HCV TESTING LAW
Offer an HCV screening test to every person born between 1945 and 1965.

HCV PATIENT RESOURCES
http://hepfree.nyc/hepfree-educational-material/

HCV SCREENING RECOMMENDATIONS
http://www.hepatitisc.uw.edu/pdf/screening-diagnosis/diagnostic-testing/core-concept/all

HCV MEDICATION COVERAGE ASSISTANCE
http://hepfree.nyc/resources/health-care/medications/

HCV PREVENTION

ADDITIONAL READINGS

REPORTS
New York State's Blueprint to End the AIDS Epidemic. New York State Department of Health. 2015.


BOOKS


Stevenson B. Just Mercy: A Story of Justice and Redemption. Spiegel & Grau; 2014

PEER REVIEWED ARTICLES


References may have changed since publication and may no longer be valid. Try entering links directly into your web browser. Contact rep@fortunesociety.org with any questions.
RESOURCES

PAGE 3
From 1970 to 2005 the U.S. prison population rose by 700%, an increase that significantly outpaced the growth of the general population and crime rates.
https://www.aclu.org/infographic-combating-mass-incarceration-facts

In New York State over 7 million adults, as much as 37% of the total population, have a criminal record.

PAGE 4
Graph
http://www.sentencingproject.org/criminal-justice-facts/

PAGE 5
Graph 1

There are more people incarcerated for a drug offense today than the number of people who were incarcerated for any sentence in 1980.
http://www.sentencingproject.org/criminal-justice-facts/

Graph 2

Mandatory minimum sentences and denials in parole release have contributed to keeping people in prison for longer.
http://www.sentencingproject.org/criminal-justice-facts/

PAGE 6
Infographic
http://www.sentencingproject.org/criminal-justice-facts/

PAGE 7
Graphs

PAGE 8
Gay, lesbian, and bisexual people are twice as likely to be incarcerated than non-GLB Americans.

Nearly half of Black transgender people have been incarcerated at some point.

PAGE 10

PAGE 12
Approximately 95% of incarcerated people return to their communities.
https://fas.org/sgp/crs/misc/RL34287.pdf

PAGE 13
Infographic

PAGE 14
Over 70% of people transitioning out of a correctional facility return to under-resourced areas that are disproportionately affected by socioeconomic and health disparities.

Links might have changed since publication and may no longer be valid. Try entering links directly into your web browser. Contact rep@fortunesociety.org with any questions.
Correctional facilities and disadvantaged neighborhoods expose people to conditions that result in high levels of stress, which contributes to poor long-term health.

http://hsb.sagepub.com/content/49/1/56.abstract

An estimated 17% of people living with HIV pass through a correctional facility each year.

http://www.ncbi.nlm.nih.gov/pmc/articles/PMC2771281/

An estimated 17% of people living with HIV pass through a correctional facility each year.

http://www.ncbi.nlm.nih.gov/pmc/articles/PMC2771281/

Map


Of people newly reported with Hepatitis C in NYC, approximately 1 in 3 spent time in prison or jail.

http://www.ncbi.nlm.nih.gov/pmc/articles/PMC3804094/

People leaving correctional facilities tend to return to communities disproportionately impacted by HIV and HCV.

http://www.justiceatlas.org/

Talk with your patients about their history of trauma and incarceration. The perspective you gain in these conversations will help inform clinical decisions such as a patient’s risk for HIV and HCV, and potential insight into how to partner with patients to best meet their needs.

http://www.ncbi.nlm.nih.gov/pmc/articles/PMC1447133/


http://pediatrics.aappublications.org/content/111/3/564.short

“Individual trauma results from an event, series of events, or set of circumstances that is experienced by an individual as physically or emotionally harmful or life threatening and that has lasting adverse effects on the individual’s functioning and mental, physical, social, emotional, or spiritual wellbeing.”

http://store.samhsa.gov/shin/content/SMA14-4884/SMA14-4884.pdf

Trauma Informed Care is a treatment framework that realizes the impact of trauma, recognizes the signs and symptoms of trauma, and responds by integrating knowledge about trauma into clinical practice.

http://www.samhsa.gov/ntic/trauma-interventions


Rates of current PTSD symptoms and a lifetime PTSD diagnosis are 10 times higher for incarcerated men than the general male population.

http://www.ncbi.nlm.nih.gov/pmc/articles/PMC4134447/

Incarcerated women are twice as likely to report a history of physical or sexual abuse than non-incarcerated women.


Approximately 4 in 10 formerly incarcerated men report discrimination by healthcare workers due to a history of criminal justice involvement.


Service Maps include information from Connections 2016: A guide for Formerly Incarcerated People in New York City.

https://www.nypl.org/sites/default/files/Connections%202016.pdf

Links might have changed since publication and may no longer be valid. Try entering links directly into your web browser. Contact rep@fortunesociety.org with any questions.
ORGANIZATIONS FOR FORMERLY INCARCERATED PEOPLE

The Fortune Society
29–76 Northern Blvd.,
Long Island City, NY 11101
212.691.7554
www.fortunesociety.org

The Fortune Society serves clients from all boroughs. Our services include Alternatives to Incarceration (ATI), mental health services, employment services, education, family services, health services, housing, substance use treatment, transitional services. Single Stop benefits assessment and referral, and recreation. No appointment necessary.

The Osborne Association
809 Westchester Ave, Bronx, NY 10455
718.707.2600
www.osborneny.org

Educational, vocational, support and health services including court advocacy, substance use services, harm reduction, and HIV/AIDS case management.

Network Support Services
555 Bergen Ave, 3rd Floor, Bronx, NY 10455
347.820.9225
www.networkssri.org

Support program for individuals returning from NY state correctional facilities. Reentry programs focus on mentoring, job training, health service referrals, and job readiness skills.

Abraham House
340 Willis Avenue, Bronx, NY 10454
718.292.9321
www.abrahamhouse.org

Services include an alternative to incarceration residential program, a Family Center offering social services and a religious community

SUBSTANCE USE TREATMENT

BOOM! Health
Central Office: 540 East Fordham Road, Bronx, NY 10458
Harm Reduction Center: 226 East 144th Street, Bronx, NY 10451
Wellness Center: 3144 3rd Avenue, Bronx, NY 10451
718.295.2600
http://www.boomhealth.org

Syringe access, support/counseling, homeless services, advocacy/activism, case management, HIV primary care, housing placement assistance, HIV testing, support and education groups, LGTQ programming, and outreach to sex workers.

Samaritan Daytop Village
2614-16 Halperin Avenue, Bronx, NY 10461
718.518.9007
http://www.samaritanchurch.org

Drug-free residential program and outpatient services.

VIP Community Services
1910 Arthur Avenue, Bronx, NY 10457
718.583.5153 / Intake: 888.227.4641
www.vipservices.org

Continuum of services to people with histories of substance use offering outpatient and residential treatment, health services, HIV prevention and education, and transitional, supportive and permanent housing.

Albert Einstein College of Medicine
Division of Substance Abuse
260 East 161st Street, C-Level, Bronx, NY 10451
718.993.3397
https://www.einstein.yu.edu/departments/psychiatry-behavioral-sciences/
Substance use treatment education and prevention services.

Housing

Franklin Shelter and Intake Center for Women
1122 Franklin Ave (at East 166th St), Bronx, NY 10456
Call 311
http://www.homelessshelterdirectory.org/cgi-bin/id/shelter.cgi?shelter=11025

Bronxworks Living Room / Safe Haven
800 Barretto St (at Lafayette Ave), Bronx, NY 10474
718.893.3606
http://bronxworks.org/living-room-safe-havens
24-hour drop-in center for homeless adults that provides laundry, showers, hot meals, and a space to spend time off the streets.

Homeless Outreach Team
60 East Tremont Avenue, Bronx, NY 10453
646.393.4072
http://bronxworks.org/homeless-outreach-team

Drop-in center that provides housing placement, benefits assistance, medical and psychiatric care, medication monitoring, and substance use counseling. Open 24 hours. Mobile unit that works with homeless individuals to secure housing.

Prevention Assistance and Temporary Housing (PATH)
151 East 151st St., Bronx, NY 10451
917.321.3900
http://www1.nyc.gov/site/dhs/shelter/families/families-with-children.page
Families with children apply for shelter at the PATH intake center. Facility has a medical suite, storage availability, and waiting areas.

EMPLOYMENT

Career and Education Information Services, Bronx Library Center
310 East Kingsbridge Road, Bronx
718.579.4244
https://www.nypl.org/locations/bronx-library-center

One-on-one help with resume writing, job-search strategy, career guidance, and applying for jobs online.

Project Enterprise
199 Lincoln Avenue, 1st Floor, Bronx, NY 10454
917.819.3182
www.projectenterprise.org

Access to business loans, business development services and networking opportunities.

Center for Urban Community Services
1510 Southern Blvd, Bronx, NY 10460
347.833.4914
www.cucs.org

Services for survivors of domestic violence.

EDUCATION

Adult Literacy Center, Bronx Library Center
310 East Kingsbridge Road, Bronx
718.579.4222
http://www.nypl.org/events/classes/esol
English for Speakers of Other Languages (ESOL) adult classes.

Bronx Adult Learning Center,
NYC Department of Education
3450 East Tremont Ave, Room 323, Bronx NY 10465
718.863.4057
http://schools.nyc.gov/community/AdultEd/default
Basic education, ESL and HSE test preparation for adults 21 and over.

Per Scholas Institute for Technology
804 E. 138th St, Bronx, NY 10454
718.991.8400
www.perscholas.org

15 week IT training program, professional and job-development services.

Future Now, Bronx Community College
Gould Residence Hall, 5th Floor, 2155 University Ave, Bronx, NY 10453
718.269.5100

IMMIGRATION

New York Immigrant Family Unity Project
360 East 161st Street, Bronx, NY 10451
718.838.7878

Legal representation to people who are facing deportation.
PATIENT RESOURCES THE BRONX

Mercy Center
377 East 145th Street, Bronx, NY 10454
718.993.2700
www.mercycenterbronx.org/immigrant-services
Offers free assistance with Naturalization
Applications for legal permanent residents and
Deferred Action for Childhood Arrivals (DACA)
applications and renewals.

VETERANS

Bronx Local Veterans’ Center
2471 Morris Avenue, Suite 1A, Bronx, NY 10468
718.367.3500
https://www.va.gov
Therapists and clinicians that provide a broad
range of counseling and referral services to
eligible veterans and their families.

PEOPLE WITH DISABILITIES

Bronx Independent Living Services
4419 Third Avenue, Suite 2C, Bronx, NY 10457
718.515.2800
www.bils.org
Non-profit, community-based organization
whose goal is to help people with disabilities
in New York City lead full, independent and
productive lives.

LGBTQ

THRIVE @ Brightpoint Health
1545 Inwood Avenue, Bronx, NY 10452
718.681.8700
www.thriveb2.org
Drop-in services, education, support groups, HIV
testing and counseling, primary care, and case
management.

YOUTH AND FAMILY RESOURCES

Bronxworks- Stronger
Fathers, Stronger Families
391 East 149th Street (The Hub), Bronx, NY
10455
718.993.8880
http://bronxworks.org
Employment services, parenting and healthy
relationship education, child support case
management assistance, financial education,
peer mentorship, and health insurance benefits
screening.

Urban Youth Alliance: BronxConnect
432 E 149th St, Bronx, NY 10455
718.402.6872
www.bronxconnect.org
Alternative to Incarceration, mentoring, tutoring,
educational advocacy, court advocacy, leadership
development, workforce development, after
school activities, mental health and social
services referrals, and wrap-around case
management for young adults.

Abraham House
340 Willis Avenue, Bronx, NY 10454
718.292.9321
www.abrahamhouse.org
Services include an alternative to incarceration
residential program, a Family Center offering
social services and a religious community.

Bronx Youth Center
424 East 147th St 4th Floor
Bronx, NY 10455
212.941.9090 ext. 3522
http://www.door.org/programs-services/bronx-
youth-center
Provides comprehensive employment and educa-
tion programing to youth 16-24.

Information included in this resource guide is
from Connections 2016: A guide for Formerly
Incarcerated People in New York City.
https://www.nypl.org/help/community-outreach/
correctional-services
Links might have changed since publication
and may no longer be valid. Try entering
links directly into your web browser. Contact
rep@fortunesociety.org with questions.

ONLINE SERVICE DIRECTORIES:

INCARCERATION AND REENTRY
http://j.mp/2iXma6T
EDUCATION
http://j.mp/2iXszPv
LEGAL SERVICES
http://j.mp/2iXxvnp
HOUSING
http://j.mp/2iXaj3R
LGBTQ, WOMEN, FAMILY, & YOUTH SERVICES
http://j.mp/2iXqnY5
PHYSICAL HEALTH, MENTAL HEALTH, AND
SUBSTANCE USE TREATMENT
http://j.mp/2iXqov8
EMPLOYMENT SERVICES
http://j.mp/2iXpjTW
IMMIGRATION AND REFUGEE SERVICES
http://j.mp/2iXrvev
PATIENT RESOURCES BROOKLYN

ORGANIZATIONS FOR FORMERLY INCARCERATED PEOPLE

The Fortune Society
29–76 Northern Blvd.
Long Island City, NY 11101
212.691.7554
www.fortunesociety.org

The Fortune Society serves clients from all boroughs. Our services include Alternatives to Incarceration (ATI), mental health services, employment services, education, family services, health services, housing, substance use treatment, transitional services, Single Stop benefits assessment and referral, and recreation. No appointment necessary.

Center for Community Alternatives
25 Chapel St #701
Brooklyn, NY 11201
718.858.9656
www.communityalternatives.org

Alternative to Incarceration, HIV education and case management, transitional planning, drug treatment, and employment services.

The Osborne Association
175 Remsen Street, Suite 800,
Brooklyn, NY 11201
718.637.6560
www.osborneny.org

Educational, vocational, support and health services including court advocacy, substance use services, harm reduction, and HIV and AIDS case management.

Downtown Brooklyn Neighborhood Alliance (DBNA)
145 Atlantic Avenue, Brooklyn, NY 11217
718.797.2184
http://thedbna.org

Assisting returning citizens and their families, repairing rap sheets, recovery coaching, alternative to incarceration, and HIV and AIDS case management.

Downtown Brooklyn Neighborhood Alliance–Lazarus, Douglass, Tubman Community Prison Re-entry Program
175 Remsen Street, Suite 800,
Brooklyn, NY 11201
212.553.6300
www.providencehouse.org

Serves homeless and formerly incarcerated women. Services include housing, education, job skills, and finances.

CMO Network
653 Schenck Ave, Brooklyn, NY 11207
646.597.8433
www.cmo-network.org

Group support meetings, substance use prevention, employment readiness, and legal services.

Edwin Gould Services for Children and Families
151 Lawrence Street, #5, Brooklyn, NY 11201
212.437.3500
www.egsfcf.org

Alternatives to incarceration for women who have been abused as children or adults and arrested on charges relating to this abuse, weekly support groups, educational support, job & housing support, and legal counseling.

Providence House
Transitional Housing Inc.
703 Lexington Avenue, Brooklyn, NY 11221
718.455.0197
www.providencehouse.org

Serves homeless and formerly incarcerated women. Services include housing, education, job skills, and finances.

PHYSICAL AND MENTAL HEALTH

Medical Society of the County of Kings
718.745.5800
www.msck.org

Referrals to private doctors, information on obtaining medical records and patients’ rights

Brooklyn Forensic Linkage
175 Remsen Street, 6th Floor, Brooklyn, NY 11201
718.975.0180
http://www.caeinc.org/brooklyn-forensic-link

Provides services for people diagnosed with Severe Persistent Mental Illness (SPMI) who have a history of criminal justice involvement. Services include psychiatric care, housing, entitlements, and psychiatric referrals, relapse prevention, polydrug group, vocational and educational workshops, HIV testing and counseling, and individual and group counseling.

Planned Parenthood of NYC, Inc.
1368 Fulton Street, 2nd Floor,
Brooklyn, NY 11216
212.965.4885
http://www.plannedparenthood.org/nyc

Counseling, STD testing, food, clean clothes, condoms, support groups, harm reduction counseling, Hepatitis C testing and referrals, pregnancy testing.

Haitian–American Community Coalition
3807–3809 Church Ave, Brooklyn, NY 11203
718.940.2200 or 718.221.3640
www.haccinc.org

Health and fitness programs, literacy and ESL services, immigration advocacy, housing placement assistance, health education, HIV testing, supportive housing, and job readiness training.

Mustard Seed Counseling Services
1118 Bedford Ave, Brooklyn, NY 11216
718.875.7411
www.mustardseedforensic.com

Assessment and treatment of men, women, and children charged with or convicted of a sexual offense or who are involved in sexual behaviors that interfere with personal and work relationships as well as survivors of sexual abuse.

Bridging Access to Care
2261 Church Avenue, Brooklyn, NY 11226 and 260 Broadway, 4th floor, Brooklyn, NY 11211
145/147 Utica Ave., Brooklyn, NY 11213
347.505.5130
www.bac-ny.org

Culturally-sensitive HIV and AIDS prevention education, testing, counseling and support groups, comprehensive social services and referrals, and a community food pantry.

SUBSTANCE USE TREATMENT

Samaritan Daytop Village
Brooklyn Outreach Center: 401 State Street,
Brooklyn, NY 11217
718.625.1388
http://www.samaritanvillage.org

Drug-free residential program and outpatient services.

Start Treatment and Recovery Center
22 Chapel Street, Brooklyn, NY 11201
718.260.2900
www.startny.org

Medically supervised outpatient treatment program offering comprehensive drug-free treatment, acupuncture, mental health assessment and psychiatric referrals, relapse prevention, polydrug group, vocational and educational workshops, HIV testing and counseling, and individual and group counseling.

Realization Center
175 Remsen Street, 2nd Floor, Brooklyn, NY 11201
718.342.6700
www.realizationcenternyc.com

Outpatient substance abuse and mental health program, clinical services for many types of addictions and anger management.

New Directions
500 Atlantic Ave, Brooklyn, NY 11217
718.398.0800
www.newdirectionsbrooklyn.com

Mental health and substance use treatment services.

HOUSING

HELP Women’s Shelter
116 Williams Ave (between Liberty Ave and Glenmore Ave), Brooklyn, NY 11207
718.483.7700
https://www.womenshelters.org/city/bklyn-brooklyn

The Gathering Place
2402 Atlantic Avenue, Basement, Brooklyn, NY 11233
718.385.8726
www.camba.org

24/7 drop-in center for individuals experiencing homelessness. Services include three meals a day, shower/laundry facilities, mail and phone services, case management, and comprehensive medical/mental health services.

Partnership for the Homeless
Family Resource Center
100 Pennsylvania Avenue, 3rd Floor,
Brooklyn, NY 11207
718.875.0027
www.partnershipforthehomeless.org

Housing, employment assistance, health and mental health assistance, financial counseling, and food and nutrition.

EMPLOYMENT

Brooklyn Public Library–Business and Career Library
280 Cadman Plaza West, Brooklyn, NY 11201
718.623.7000
www.bklynpubliclibrary.org/locations/business/events/

Information on careers, vocational training, federal and state civil service jobs, small business counseling from SCORE and financial planning, resume counseling.

New York City Department of Workforce Development
Workforce 1
9 Bond Street, 5th Floor, Brooklyn, NY 11201
718.246.5219
http://www.nyc.gov/html/obs/w1

Career counseling, resume and cover letter assistance, job recruitment events, and job placement services.

Hope Program
1 Silliman Street, 4th Floor, Brooklyn, NY 11217
718.852.9307
www.thehopeprogram.org

Job training, legal counseling, food and clothing, assistance in obtaining housing, childcare, medical and transitional work benefits.

Brooklyn Workforce Innovations
621 DeGraw Street, Brooklyn, NY 11217
718.237.2017
www.bwi.org

Four sector-based job training programs and one general job readiness certification program.

Mustard Seed Counseling Services
1118 Bedford Ave, Brooklyn, NY 11216
718.875.7411
www.mustardseedforensic.com

Assessment and treatment of men, women, and children charged with or convicted of a sexual offense or who are involved in sexual behaviors that interfere with personal and work relationships as well as survivors of sexual abuse.

Bridging Access to Care
2261 Church Avenue, Brooklyn, NY 11226 and 260 Broadway, 4th floor, Brooklyn, NY 11211
145/147 Utica Ave., Brooklyn, NY 11213
347.505.5130
www.bac-ny.org

Culturally-sensitive HIV and AIDS prevention education, testing, counseling and support groups, comprehensive social services and referrals, and a community food pantry.
PATIENT RESOURCES BROOKLYN

The Doe Fund- Ready, Willing, and Able Facility
520 Gates Avenue, Brooklyn, NY 11216
718.628.3223
http://www.doe.org/rwa.cfm

Drug and alcohol free residential job training program aimed at homeless people. Includes job training skills, housing, food, clothing, substance abuse counseling, educational opportunities, job preparation classes, and job placement services.

LEGAL SERVICES

Brooklyn Defender Services
177 Livingston Street, 7th Floor, Brooklyn, NY 11201
718.254.0700
www.bds.org

Civil legal advocacy, assistance with educational needs of clients or their children, housing and benefits advocacy, immigration advice and representation for those who cannot afford an attorney.

Kings County Supreme Court Law Library
360 Adams Street, Room 349, Brooklyn, NY 11201
347.296.1144
https://www.nycourts.gov/LIBRARY/brooklyn/index.shtml

Public access law library (librarians cannot offer legal advice).

Brooklyn Family Justice Center
350 Jay Street, Brooklyn, NY 11201
718.254.0700
http://brooklynda.org/brooklyn-family-justice-centre/

Legal services for domestic violence survivors.

IMMIGRATION

Opportunities for a Better Tomorrow-Office of New Americans
280 Wyckoff Ave, Brooklyn, NY 11237
718.381.3222
www.obtjobs.org/programs/immigrant-services

Free services for the immigrant community of Bushwick and the surrounding area, connections to pro-bono immigration lawyers, assists in filling out all immigration forms.

CAMBA- Immigration Legal Services
2211 Church Avenue, Room 301, Brooklyn, NY 11226
718.940.6311
www.camba.org/programs/legal-services/immigrationlegalservices

Legal advice, application assistance, representation to individuals and families in need of immigration services.

New York Justice for Our Neighbors
John Wesley United Methodist Church
260 Quincy Street, Brooklyn, NY 11216
718.783.1501
http://www.nyac-jfon.org

National network of church-based, volunteer-supported law clinics that provide free legal advice and representation to vulnerable and low-income immigrants.

EDUCATION

Brooklyn Public Library
10 Grand Army Plaza, Brooklyn, NY 11238
718.230.2191
http://www.bklynlibrary.org/only-bpl/

Pre-HSE classes, ESL classes, foundation in basic skills, writing development program, technology-assisted learning, computer basics workshops, book and materials collection and Pre-HSE for young adults, resume counseling.

M.S. 61
400 Empire Blvd., Brooklyn, NY 11225
718.221.6700

Free day, evening, and Saturday Adult Literacy and HSE test preparation classes for adults 21 or older.

BLACK VETERANS

Black Veterans for Social Justice, Inc.
665 Willoughby Avenue, Brooklyn, NY 11206
718.852.6004
www.bvjs.org

Assists veterans and their families in areas such as housing, employment, VA benefits, and upgrading discharges.

PEOPLE WITH DISABILITIES

New York State Department of Education- Adult Career and Continuing Education Services – Vocational Rehabilitation (ACCES-VR)
718.722.6700
http://www'acces.ny.gov/vr/

ACCES-VR provides vocational training and job placement for people with disabilities.

New York State Independent Living Centers Brooklyn Center for Independence of the Disabled
27 Smith Street, Suite 200, Brooklyn, NY 11201
718.998.3000
www.bcid.org

Financial coaching, benefit/entitlement advice, systems advocacy, referral resources, mediation services, peer support groups, and interpretation services.

New York State Office for People with Developmental Disabilities
888 Fountain Avenue Brooklyn, NY 11208
718.642.6151
http://www.opwdd.ny.gov

Coordinates services for people with developmental disabilities and intellectual disabilities.

RESOURCES FOR WOMEN

Women’s Prison Association
2632 Atlantic Ave, Brooklyn NY 11207
718.687.4735
2632 Atlantic Ave, Brooklyn NY 11207

Pre-release planning, assistance accessing health care and benefits, employment readiness, mentoring, assistance with legal issues, and more.

LGBTQ

Gay Men of African Descent
540 Atlantic Ave, Brooklyn, NY 11217
718.222.6300
www.gmad.org

HIV testing, support groups, drop-in center, and mental health services.

YOUTH AND FAMILY RESOURCES

Children of Promise, NYC
54 MacDonough Street, Brooklyn, NY 11216
718.483.9290
www.cpncy.org

Provides the children of incarcerated people with the guidance, support and the opportunities necessary to effectively develop leadership skills, mental-health counseling, after-school programming, mentor services, summer day camp.

Center for Family Life- Sunset Park
443 39th Street, 3rd Floor, Brooklyn, NY 11232
718.438.9500
www.cfslp.org

Individual, group and family counseling for local children, youth and families, advocacy and referrals for benefits.

Information included in this resource guide is from Connections 2016: A guide for Formerly Incarcerated People in New York City.
https://www.nypl.org/help/community-outreach/correctional-services

Links might have changed since publication and may no longer be valid. Try entering links directly into your web browser. Contact rep@fortunesociety.org with questions.

ONLINE SERVICE DIRECTORIES:

INCARCERATION AND REENTRY
http://j.mp/2iXqov8

EDUCATION
http://j.mp/2iXzPv

LEGAL SERVICES
http://j.mp/2iXvxp

HOUSING
http://j.mp/2iXaj3R

LGBTQ, WOMEN, FAMILY, & YOUTH SERVICES
http://j.mp/2iXxvnp

PHYSICAL HEALTH, MENTAL HEALTH, AND SUBSTANCE USE TREATMENT
http://j.mp/2iX4v8

EMPLOYMENT SERVICES
http://j.mp/2iXq0v6

IMMIGRATION AND REFUGEE SERVICES
http://j.mp/2iXrrev
PATIENT RESOURCES MANHATTAN

ORGANIZATIONS FOR FORMERLY INCARCERATED PEOPLE

The Fortune Society
29–76 Northern Blvd.
Long Island City, NY 11101
212.691.7554
www.fortunesociety.org

The Fortune Society serves clients from all boroughs. Our services include Alternatives to Incarceration (ATI), mental health services, employment services, education, family services, health services, housing, substance use treatment, transitional services, Single Stop benefits assessment and referral, and recreation. No appointment necessary.

Center for Alternative Sentencing and Employment Services (CASES)
The Nathaniel Clinic
2090 Adam Clayton Powell Jr. Boulevard, 4th Floor
New York, NY 10027
212.553.6700
Central Harlem
2090 Adam Clayton Powell Jr. Boulevard, 8th Floor
New York, NY 10027
212.553.6300
www.cases.org

Mental health, behavioral health, integrated primary care, employment services, Alternatives to Incarceration, and youth services.

Center for Employment Opportunities
50 Broadway, Suite 1604
New York, NY 10004
212.422.4430
www.ceoworks.org

Comprehensive employment programs for those with recent criminal convictions.

Greenburger Center for Social and Criminal Justice
55 Fifth Ave., 15th Floor
New York, NY 10003
212.206.5655
http://www.greenburgercenter.org

Advocates for reforms to the criminal justice system.

Bowery Residents’ Committee
131 West 25th Street, 12th Floor
New York, NY 10011
212.803.5700
www.brc.org

Alternatives to Incarceration, transitional housing and shelter, permanent housing, substance use treatment, mental health services, employment services, and special services for older clients.

Exodus Transitional Community
2271 Third Avenue, 2nd Floor
New York, NY 10035
917.492.9990
www.etcnyc.org

Job development, anger management, substance use treatment, and high school equivalency preparation.

Getting Out and Staying Out (GOSO)
75 East 116th St.
212.831.5020
www.gosony.org

Dedicated to reducing the recidivism rate for 16–24 year old men through education and directed employment.

Exponents, Inc.
2 Washington St., 4th Floor
New York, NY 10004–1098
212.243.3434
www.exponents.org

Serves individuals impacted by HIV and AIDS, substance use, incarceration and behavioral health challenges.

Coming Home Program
Morningside Clinic
Mount Sinai St. Luke’s
440 West 114th Street
Clark Building, 6th floor
New York, NY 10025
212.636.1390
http://www.mountsinaihealth.org/patient-care/iam/services

The Coming Home Program provides medical care, dental care, and supportive therapies to individuals coming home from correctional facilities.

Howie the Harp Advocacy Center
2090 Adam Clayton Powell Jr. Boulevard, 12th Floor, New York, NY 10027
212.865.0775
http://www.communityacess.org

HIV training program provides classroom-based job-readiness training and internship experience to train people in mental health recovery to work as Peer Providers in Human Services. People with mental health conditions who also have co-experiences such as a history of incarceration, homelessness, military service or identify as LGBT, are encouraged to apply.

Friends of Island Academy
127 West 127th Street, Suite 127,
New York, NY 10027
212.760.0755
www.friendsny.org

Counseling, leadership training, alternative education, pre-employment workshops, and job placement for those aged 16–24 who have experience in the criminal justice system.

Harlem Justice Community Program (HJCP)
2090 Adam Clayton Blvd (125th Street),
3rd floor, New York, NY 10027
212.932.9009, x7125
www.harlemjustice.org

Provides young adults, ages 16–24 on Probation in Harlem an opportunity to gain work experience, further their education, and build relationships in their community.

Healing Communities Network
121 Avenue of Americas, 6th Floor, c/o Fund for the City, New York, NY 10113
212.925.6673 x293
www.healcommunitiesnetwork.org

Prison re-entry program for incarcerated and formerly incarcerated people that addresses issues of transitional trauma and successful re-integration into the community.

PHYSICAL AND MENTAL HEALTH

Coming Home Program
Morningside Clinic
Mount Sinai St. Luke’s
440 West 114th Street
Clark Building, 6th floor
New York, NY 10025
212.636.1390
http://www.mountsinaihealth.org/patient-care/iam/services

The Coming Home Program provides medical care, dental care, and supportive therapies to individuals coming home from correctional facilities.

Forging Ahead for Community Empowerment and Support (FACES)
123 West 115th Street
New York, NY 10026
212.563.7772
www.facesny.org

HIV prevention, HIV counseling, HIV testing and referral services, substance use intervention, advocacy and legal representation for people living with HIV, and case management.

New York County Medical Society
212.684.6670
www.nycms.org

Referrals to private doctors, information on obtaining medical records and patients’ rights.

Community Healthcare Network
866.246.8259
www.chnnyc.org

Primary care, reproductive health, family planning, STD testing, and comprehensive HIV services.

NYC Department of Health and Mental Hygiene
125 Worth Street, New York, NY 10013
www.nyc.gov/doh

Variety of information on common health concerns. Call 311 for information.

Fountain House, Inc.
425 West 47th Street, New York, NY 10036
212.582.0340

Drug-free residential program and outpatient services.

Samaritan Daytop Village
Manhattan Adult Outpatient Medical Services
500 8th Ave., New York, NY 10018
212.904.1500
www.samaritanvillage.org

Substance Use Treatment

Samaritan Daytop Village
Manhattan Adult Outpatient Medical Services
500 8th Ave., New York, NY 10018
212.904.1500
www.samaritanvillage.org

Drug-free residential program and outpatient services.

Odyssey House
210 East 121st Street, New York, NY 10035
212.987.5100
www.odyssehouseinc.org

Residential drug-free community for people 18 and older.

Lower Eastside Service Center, Inc.
80 Maiden Lane, Suite #204,
New York, NY 10038
212.566.3372 or 212.566.7590
www.lesc.org

Inpatient and outpatient help for addictions including heroin, alcohol, and pain pills, and for methadone medication assisted treatment.

Phoenix House- Inpatient
2192 Third Avenue, MA, New York, NY 10035
212.831.1555 or 800.378.4435
http://www.phoenixhouse.org

Residential programs for drug treatment.
The Bowery Mission
227 Bowery, New York, NY 10002
212.674.3456
www.bowery.org
Recovery programs for men and women. Faith based.

**HOUSING**

30th Street Intake Center for Men,
Department of Homeless Services
400-430 East 30th Street (at 1st Ave),
New York, NY 10016
212.607.8040
http://www1.nyc.gov/site/dhs/shelter/singleadults/single-adults-applying.page
24 hour drop in center, free screening, assessment, temporary emergency housing, and special assistance for veterans.

Mainechange Drop-in Center
120 East 32nd Street, New York, NY 10016
212-883-0680 Ext. 301
http://www.grandcentralneighborhood.org
24 hour drop-in center, provides a place to sleep, hot meals, showers, laundry facilities, clothing, medical care, recreational space, employment referrals, other social services.

Olivieri Drop-in Center
257 West 30th Street near Penn Station
212.736.7385
http://www.nycservice.org/organizations/index.php/org_id=1520
24 hour drop in center, case management, rehabilitation and recovery programs.

Coalition for the Homeless
129 Fulton Street, 4th Floor,
New York, NY 10038
212.776.2000
www.coalitionforthehomeless.org
Rental assistance, permanent housing, grants for groceries and medicine, eviction prevention help, mail services, and job training programs.

**Community Workforce Development**

For more information on job training, employment and placement services, visit:
http://www.newyorkcity.gov/primeminister/ourinitiatives/fourth pups/

The Fortune Society
29-76 Northern Boulevard
Long Island City, NY 11101
212.691.7554
www.fortunesociety.org
Youth programs, & family services.

HousE, Inc.
57 Willoughby St., Floor 2
Brooklyn, NY 11201 (locations all over NYC)
347.473.7407
http://www.housEinc.org
Permanent supportive housing, transitional housing, case management, health care, job training, dental care, harm-reduction/needle exchange programs, behavioral health, legal support, transportation services, youth programs, & family services.

Project Renewal
200 Varick Street, 9th Floor,
New York, NY 10014
212.630.0340
http://www.projectrenewal.org
Housing, outreach, health care, addiction recovery, mental health, and employment services.

Breaking Ground
505 Eighth Avenue, 9th Floor,
New York, NY 10018
212.389.9300
http://www.breakingground.org
Supportive housing to the homeless, low-income workers, elderly, and people with medical and/or mental disabilities.

Metropolitan Council on Housing
339 Lafayette St., #301, New York, NY 10012
212.979.0611
www.metcouncilhousing.org
Hotline offers information, advice, and assistance on housing.

Services for the Underserved
305 Seventh Avenue, 10th Floor
New York, NY 10001
212.633.6900
www.sus.org
Human services agency that offers housing, skill-building, treatment and rehabilitation for those who seek out services.

**EMPLOYMENT**

Chinese-American Planning Council (CPC)-
Workforce Development Division
150 Eldridge Street, 2nd Floor,
New York, NY 10012
212.941.0041
http://www.cpc-nyc.org
Job training classes for hospitality careers and literacy classes.

Dress for Success (women)
32 East 31st Street, Suite 602,
New York, NY 10016
646.223.4959
www.dressforsuccess.org
Provides a network of support, professional attire, and development tools to help women thrive in work.

Career Gear (men)
40 Fulton Street, Suite 701,
New York, NY, 10038
212.577.6190
https://careergear.org
Provides professional apparel, career development services, and ongoing employment retention programs for clients in NYC.

**Science, Industry and Business Library (SIBL)**
188 Madison Ave, New York, NY 10016
212.582.7000
http://www.nypl.org/locations/sibl
Research library that features extensive business and finance resources, job-search help one-on-one coaching, classes on topics of interest to job seekers.

New York Division of Workforce Development
Upper Manhattan
215 West 125th Street, 6th Floor,
New York, NY 10027
917.493.7054

Midtown Manhattan
1250 Broadway, Suite 810,
New York, NY 10001
646.358.4747
http://www1.nyc.gov/site/dhs/shelter/careers.page
Connecting to job openings, career counseling, resume and cover letter assistance, hosts recruiting events.

Center for Urban Community Services,
Single Stop
521 West 126th Street, Basement of St. Mary’s Church,
New York, NY 10027
212.749.8900
www.cucs.org
Benefits screening, food stamp and Medicaid enrollment, financial counseling, legal counseling, social services, and free diapers for families in need.

Strive International
240 East 132nd Street, 3rd Floor,
New York, NY 10035
212.360.1180
www.striveinternational.org
Four week work-readiness program with lifetime services to graduates.

Center for Employment Opportunities (CEO)
50 Broadway, 18th Floor, New York, NY 10004
212.422.4430
www.ceoworks.org
Comprehensive employment programs for those with recent criminal convictions.

Streetwise Partners
222 Broadway, 19th Floor, New York, NY 10028
646.705.0021
www.streetwisepartners.org
Connects unemployed New Yorkers with mentors, helps to develop office and computer skills and job-readiness.

Employment Program for Recovered Alcoholics (EPRA)
261 West 35th Street, 9th Floor,
New York, NY 10001
212.947.1471 or 866.947.1504
www.epra.org
Job placement, readiness training, evaluation and assessment of work experience. Must be in treatment or recovery.

New York Harm Reduction Educators, Inc.
1991A Lexington Avenue, New York, NY 10035
212.627.9600
400-430 East 30th Street (at 1st Ave),
New York, NY 10035
Project Renewal
212.663.1596
6-18 month stays with wrap-around support for clients in NYC.

Outpatient treatment and recovery services for individuals with a history of substance use.

**ADDICTS REHABILITATION CENTER (ARC)**
2015 Madison Avenue, New York, NY 10035
212.427.6980
www.addictshablcenter.org
Faith-based residential program for people who are 18 or older, case management, HIV counseling, vocational counseling, legal assistance and drug abuse therapy and treatment.

**Realization Center**
19 Union Square West, New York, NY 10003
212.827.9600
www.realizationcenter.org
Outpatient substance use and mental health program.

**New York Harm Reduction Educators, Inc.**
1991A Lexington Avenue, New York, NY 10035
212.883.8464
www.nyhre.org
Harm-reduction program for people who inject drugs, providing needle exchange as well as a variety of supportive services.

**Frost'd at Harlem United**
290 Lenox Avenue, Lower Level,
New York, NY 10027
212.924.3733
www.frostd.org
Needle-exchange program, medical-care, drug-treatment programs, and counseling.

**Alcoholics Anonymous (AA)**
307 Seventh Avenue, Room 201, New York, NY 10001
212.647.1680
www.nyaintergroup.org
Help recovering from alcoholism.
PATIENT RESOURCES MANHATTAN

The Doe Fund
Ready, Willing & Able
2960 Frederick Douglass Boulevard,
New York, NY 10039
212.690.6480
www.doe.org
Job training skills, housing, food, clothing, substance abuse counseling, educational opportunities, job preparation classes, and job placement services.

Partnership for the Homeless-Older Adults Services
305 Seventh Avenue, 14th Floor,
New York, NY 10001
212.645.3444
www.partnershipforthehomeless.org
Employment training, education, and placement in jobs. Older clients work at subsidized jobs in non-profit and public sector workplaces.

Defy Ventures
5 Penn Plaza, 10th Floor, New York, NY 10001
646.661.3960
www.defyventures.org
Employment training program for people with criminal histories. Introductory and intensive training programs.

LEGAL SERVICES

Center for Court Innovation
520 8th Avenue
18th Floor
New York, NY 10018
646.386.3100
www.courtinnovation.org
The Center works with a broad range of government, non-profit, and community partners and provides ongoing strategic advice and programing.

Urban Justice Center
123 William Street, 16th Floor,
New York, NY 10038
646.602.5600
www.urbanjustice.org
Provides direct legal services to asylum seekers, low income individuals, survivors of domestic violence, refugees and displaced people, individuals with mental illness, LGTBQ individuals, sex workers, and veterans.

The New York City Commission on Human Rights
100 Gold Street, Suite 4600,
New York, NY 10038
212.306.7500
Takes complaints regarding HIV and AIDS-related discrimination, including those related to employment, housing, and public accommodation.

Anti-Violence Project
116 Nassau St., 3rd floor, New York, NY 10038
212.714.1141
www.avp.org
Provides direct legal services to LGBTQ and HIV-affected survivors of intimate partner violence, sexual violence and hate violence.

Legal Action Center
225 Varick Street, New York, NY 10014
212.243.1313; 800.223.4044
www.lac.org
Provides free legal services to eligible New York residents who need help related to discrimination because of a criminal record, alcohol/drug history, HIV and AIDS, or medication such as methadone, buprenorphine (Suboxone), or naltrazone (vivitrol) to treat their opiate addiction.

Legal Aid Society
199 Water Street, 3rd Floor,
New York, NY 10038
212.577.3300
www.legal-aid.org
Free legal counsel and advice to people who cannot afford a private lawyer.

New York Legal Assistance Group
7 Hanover Square, New York, NY 10004
212.613.5000
www.nylag.org
Free civil legal services to low-income individuals and families who would otherwise be unable to access legal assistance.

Youth Represent
11 Park Place, Suite 1512, New York, NY 10007
646.759.8080
www.youthrepresent.org
Provides free legal services to low-income youth, age 24 and under, who have been affected by the criminal justice system.

Legal Services For New York City
40 Worth Street, Suite #606,
New York, NY 10013
646.442.3600
www.legalservicesnyc.org
Free legal services to those who are income eligible with the exception of criminal cases past the arraignment stage.

Civilian Complaint Review Board
100 Church Street, New York, NY 10007
800-341-2272 or call 311
www.nyc.gov/html/ccrb
For complaints against New York City police officers.

Urban Literacy Program
City University of New York (CUNY)
Adult Literacy and HSE Program
646.864.6016
www.urbanliteracy.org
Provides adult literacy, HSE preparation, English for Speakers of Other Languages, instruction in reading and writing, classes held at 14 CUNY campuses across the city.

Veterans Single Stop Site
at Manhattan VA Medical Center
423 E 23rd St, 15, South Room, 15001,
New York, NY 10010
686-7500 ext. 5111
http://singlestopusa.org/program/veterans-initiative/
Free, one-on-one help understanding and applying for benefits including legal aid, financial help, and peer counseling.

Manhattan Veterans’ Center
32 Broadway, Suite 200, New York, NY 10004
212.951.6866
www.va.gov
Counseling for combat-related trauma, counseling for men and women who have been sexually traumatized in the military, and bereavement counseling.

PEOPLE WITH DISABILITIES

Mayor’s Office for People with Disabilities
100 Gold Street, 2nd Floor, New York, NY 10038
212.788.2830
www.nyc.gov/mopd
Provides information on accessible programs, accessible transportation, employment, health services, activities and other resources.

Center for Hearing and Communication
5 Broadway, 6th Floor, New York, NY 10004
917.305.7700
www.chchearing.org
Program of rehabilitative and human services for those who are deaf or hard of hearing.

Center for Independence of the Disabled NY
841 Broadway, Suite 301, New York, NY 10003
646.442.1520
www.cidny.org
Range of services to assist people with disabilities live independent lives.

Institute for Career Development
123 William Street, 5th floor,
New York, NY 10038
212.585.6033
www.icdny.org
Outpatient rehabilitation center, diagnostic vocational evaluation, skills training, work readiness training, job development and retention for individuals with disabilities.

FEDCAP
633 3rd Ave, New York, NY 10017
212.727.4200
www.fedcap.org
Comprehensive vocational rehabilitation for people with disabilities.

Lighthouse Guild Vision Plus Health
111 East 59th Street, New York, NY 10022
212.821.9200
www.lighthouse.org
Helps people with vision loss develop the special skills and techniques necessary to live more independent lives.
Housing + Solutions
4 West 43rd Street, Suite 316, New York, NY 10036
212.213.0221
www.housinglusolutions.org
Provides housing and referrals to other needed services to homeless women with or without children.

Women and Work Program
Queens College, Mid-Manhattan Extension Center
25 West 43rd Street, Suite 1005, New York, NY 10036
212.642.2070
www.qc.cuny.edu/community/womenwork
15-week program helping women enter or reenter the workplace with the technological and social skills needed to remain employed.

Non-traditional Employment for Women (NEW)
243 West 20th Street, New York, NY 10011
212.827.6252
www.new-nc.org
Employment and training program for women interested in blue collar and construction jobs, training, and apprenticeships.

Margaret Sanger Center for Planned Parenthood of New York City, Inc.
26 Bleecker Street, New York, NY 10012
212.965.7000
www.plannedparenthood.org
Gynecology services, screening for sexually transmitted diseases, contraceptive services including emergency contraception, abortion, free pregnancy testing.

LGBTQ
LGBT Services and Resource Directory
City of New York, Office of the Comptroller, Att’r: Scott Stringer
Municipal Building, 1 Centre Street, New York, NY 10007
212.688.3916
www.comptroller.nyc.gov/help/lgbtq DIRECTORY
Comprehensive directory of services available in the NYC area.

Gay Men’s Health Crisis (GMHC)
Client Advocacy
446 West 33rd Street, 6th Floor, New York, NY 10001
212.367.1143
http://www.gmhc.org
HIV prevention, care, and advocacy.

The New York Lesbian, Gay, Bisexual, and Transgender Community Center
208 West 13th Street, New York, NY 10011
212.626.7310
www.gaycenter.org
Provides direct services for the community and arts, culture and entertainment programming.

Sylvia Rivera Law Project
147 West 24th Street, 9th Floor, New York, NY 10011
212.337.8500
www.srlp.org
Provides direct representation for low income transgender people and transgender people of color. Assists with name changes, health care advocacy, immigration documents, and civil matters to people held in NYC jails and WYS prisons.

Callen-Lorde Health Center
356 West 18th Street, New York, NY 10011
212.271.7200
www.callen-lorde.org
General health facility open to the public but with an emphasis on the LGBQ communities. Offers general primary care and HIV primary care, gynecology, dentistry, mental health and other services.

Identity House
280 West 13th Street, New York, NY 10011
212.243.8181
www.identityhouse.org
Peer-counseling center for the LGBQ community

Services and Advocacy for GLBT Elders (SAGE)
305 Seventh Avenue, 15th Floor, New York, NY 10001
646.576.8659
http://sageusa.org/nyc/
Provides crisis intervention, support groups, and individual, homebound, family and group counseling to LGBT seniors and their caregivers.

YOUTH AND FAMILY RESOURCES
New York City Department of Youth and Community Development, Youth Employment Program (DYCD)
123 William Street, Floor 17, New York, NY 10038
800.246.4646
www.nyc.gov/dycd
Youth vocational training programs, summer employment programs for youth 16-21.

The Children’s Aid Society
711 Third Avenue, Suite 700, New York, NY 10017
212.945.4800
www.childrensaidso.org
Adoption, foster care, education, health care, counseling, and re-entry services.

The New York Foundling
590 Avenue of the Americas, New York, NY 10011
212.633.9300
Parent Helpline: 212-886-4000 or 212-472-6555 or 1-888-HELP-553. Se habla Español.
www.nyyfoundling.org
The Foundling offers a comprehensive and integrated network of support services designed to empower disadvantaged children and families.

The Door- A Center for Alternatives
555 Broome Street, New York, NY 10013
212.941.9090 / Intake: x3367
www.door.org
Health care, HSE and English language classes, tutoring and homework help, college preparation and computer classes, career development and training, legal services, arts, daily meals, sexual health and birth control, sports and recreational activities for those aged 12-24.

Safe Horizon
2 Lafayette Street, 3rd Floor, New York, NY 10007
Two Drop-In Centers:
209 W. 125th St. 2nd Floor, Harlem
33 Essex Street, 1st Floor, Manhattan
655.234.1042
www.safehorizon.org
Support, educate, and advocate for survivors of crime and abuse. Staff provides individual counseling, safety planning, advocacy, support groups, concrete assistance, and referrals for any other presenting needs. Young men of color who have been harmed by violence are encouraged to call for services.

Single Parent Resource Center
228 East 45th Street, 2nd Floor, New York, NY 10017
212.951.7030
www.singleparentusa.com
Programs and services for single parents.

New York City Department for the Aging
Grandparent Resource Center
2 Lafayette Street, 4th Floor, New York, NY 10007
311
Assistance to people who are raising grand-children and other young relatives and need services to help them.

Family Justice Center
80 Centre Street, New York, NY 10013
212.612.2800
http://www1.nyc.gov/site/odca/programs/ family-justice-centers.page
Walk-in center for immediate intake and assistance for survivors of domestic violence.

Information included in this resource guide is from Connections 2016: A guide for Formerly Incarcerated People in New York City.

https://www.nysel.gov/help/community- outreach/correctional-services

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ONLINE SERVICE DIRECTORIES:

INCARCERATION AND REENTRY
http://j.mp/2iXma6T
EDUCATION
http://j.mp/2iKxZPv
LEGAL SERVICES
http://j.mp/2iKvnmP
HOUSING
http://j.mp/2iKqfT4
LGBTQ, WOMEN, FAMILY, & YOUTH SERVICES
http://j.mp/2iKqenF5
PHYSICAL HEALTH, MENTAL HEALTH, AND SUBSTANCE USE TREATMENT
http://j.mp/2iKqere8
EMPLOYMENT SERVICES
http://j.mp/2iKpJlY
IMMIGRATION AND REFUGEE SERVICES
http://j.mp/2iKvrev
ORGANIZATIONS FOR FORMERLY INCARCERATED PEOPLE

The Fortune Society
29–76 Northern Blvd., Long Island City, NY 11101
212.691.7554
www.fortunesociety.org

The Fortune Society serves clients from all boroughs. Our services include Alternatives to Incarceration (ATI), mental health services, employment services, education, family services, health services, housing, substance use treatment, transitional services, Single Stop benefits assessment and referral, and recreation. No appointment necessary.

PHYSICAL AND MENTAL HEALTH

New York City Medical Societies
Medical Society of the County of Queens
112-25 Queens Blvd. Fourth Floor, Forest Hills, NY 11375
718.268.7300
www.queensmd.org

Referrals to private doctors, can provide information on obtaining medical records and patients’ rights.

SUBSTANCE USE TREATMENT

Samaritan Daytop Village
144–10 Jamaica Ave, Jamaica, NY 11435
718.206.1990
http://www.samaritandaytop.org

Drug-free residential program and outpatient services.

QVCMH for JCAP, Inc.
116–30 Sutphin Blvd. Jamaica, NY 11434
718-322-2500
www.jcapprograms.com

Residential substance use treatment, veterans program, H.I.V. and AIDS treatment and counseling, medical services, and career counseling.

Elmcor Youth and Adult Activities, Inc.
107–20 Northern Boulevard, Corona, NY 11368
718.651.0096
http://www.elmcor.org

Substance use services including prevention, outpatient, and residential.

EMPLOYMENT

New York Division of Workforce Development- Workforce 1
168–25 Jamaica Avenue, 2nd Floor, Jamaica 11432 (Between 168th and 169th Streets)
718.557.6755
http://www1.nyc.gov/site/dos/careers/careers.page

Career counseling, resume and cover letter assistance, job recruitment events, and job placement services.

LEGAL SERVICES

Law Library of Queens County
Queens County General Courthouse
88–11 Sutphin Blvd., Jamaica, NY 11435
718.298.1206
https://www.nycounties.gov/library/queens/

Public access law library (librarians cannot give legal advice).

EDUCATION

Queens Library- Adult Learner Program and New Americans Program
89–11 Merrick Blvd. Jamaica, NY 11432
718.480.4222
http://www.queenslibrary.org/services/adult-literacy/adult-learner-program/jamaica

Services, referrals, resources, and life-long learning opportunities, ESL, Pre-HSE, HSE, adult literacy, youth literacy, family literacy, and health literacy classes.

New York City Department of Education
Office of Adult and Continuing Education
Queens Adult Learning Center
27–35 Jackson Avenue, 3rd floor, Long Island City, NY 11101
718.361.9480
http://schools.nyc.gov/community/AdultEd/default.htm

Adult basic education, GED preparation, English for Speakers of Other languages (ESOL), and career education.

Adult Educational Services
90–81 Sutphin Boulevard, Jamaica, NY 11435
Entrance is on 99th Avenue - Rufus King Avenue
718.557.2567
http://schools.nyc.gov/community/AdultEd/classes/RegistrationLocations.htm

Free day, evening, and Saturday Adult Literacy and HSE test preparation classes for adults 21 or older.

PEOPLE WITH DISABILITIES

New York State Department of Education
Adult Career and Continuing Education Services Vocational Rehabilitation
11–15 47th Avenue
Long Island City, NY 11101
347.510.3100
http://www.acces.nysed.gov/vr/

Vocational training and job placement for people living with disabilities.

New York State Independent Living Centers
Center for Independence of the Disabled
80–02 Kew Gardens Rd., Suite 107, Kew Gardens, NY 11415
646.442.1520
www.cildny.org

Range of services to assist people with disabilities live independent lives.

New York State Department of Transportation
Permits for People with Disabilities
28–11 Queens Plaza, 8th Floor, Long Island City, NY 11101
718.433.3100
https://dmv.ny.gov/brochure/parking-people-disabilities-law

Apply for special parking permits for physically disabled residents.

New York State Office for People with Developmental Disabilities
Bernard Fineson DDSO (Queens)
80–45 Winchester Boulevard
Hillside Complex, Bldg. 12
Queens Village, NY 11427
718.217.4242
http://www.opwdd.ny.gov/

Information, referrals, and services for people with disabilities.

RESOURCES FOR WOMEN

Hour Children
36–11 12th Street, Long Island City, NY 11106
718.433.4724
www.hourchildren.org

Offers reunification counseling to incarcerated mothers, help with job searching, housing, a food pantry, and a day care and preschool for toddlers of working mothers.

Family Justice Center
126–02 62nd Avenue, Kew Gardens, NY 11415
718.575.4500
www1.nyc.gov/site/csoh/programs/family-justice-centers.page

Immediate intake and assistance for survivors of domestic violence, regardless of language, immigrant, or economic status, counseling, advocacy, shelter and housing help.

LGBTQ

Q Center
58–29 Little Neck Pkwy
Little Neck, NY 11362
646.784.9112
http://lgbtnetwork.org/q-center

Services to LGBT and straight-allies of all ages, HIV/STI prevention, senior services, counseling and support groups, community education, and help line.

YOUTH AND FAMILY RESOURCES

Queens Community House
108–25 62nd Drive, 11375
718.592.5757
www.queenscommunityhouse.org

Youth employment program, young men’s leadership program, access for young woman program, teen center program, after school program, teen outreach, college/career counseling, and technology center.

Information included in this resource guide is from Connections 2016: A guide for Formerly Incarcerated People in New York City.

http://www.nyc.gov/site/ocdv/programs/family-justice-centers.page

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ONLINE SERVICE DIRECTORIES:

INCARCERATION AND REENTRY
http://j.mp/2iXmA3T

EDUCATION
http://j.mp/2iXz2Pv

LEGAL SERVICES
http://j.mp/2iXvxp

HOUSING
http://j.mp/2iXaj3R

LGBTQ, WOMEN, FAMILY, & YOUTH SERVICES
http://j.mp/2iXpFYS

PHYSICAL HEALTH, MENTAL HEALTH, AND SUBSTANCE USE TREATMENT
http://j.mp/2iXgov8

EMPLOYMENT SERVICES
http://j.mp/2iXfJw

IMMIGRATION AND REFUGEE SERVICES
http://j.mp/2iXrev

The Fortune Society | 29-76 Northern Boulevard | Long Island City, NY 11101 | 212.691.7554 | www.fortunesociety.org
PATIENT RESOURCES STATEN ISLAND

ORGANIZATIONS FOR FORMERLY INCARCERATED PEOPLE

The Fortune Society
29–76 Northern Blvd.,
Long Island City, NY 11101
212.691.7554
www.fortunesociety.org
The Fortune Society serves clients from all boroughs. Our services include Alternatives to Incarceration (ATI), mental health services, employment services, education, family services, health services, housing, substance use treatment, transitional services, Single Stop benefits assessment and referral, and recreation. No appointment necessary.

PHYSICAL AND MENTAL HEALTH

Community Health Action of Staten Island
56 Bay Street, 6th Floor,
Staten Island, NY 10301
718.808.1300
www.chasingisland.org
Case management for people living with HIV, education for incarcerated people and reentry support for people on parole, support groups, job search and housing assistance, counseling, food bank, and a medically supervised outpatient program for clients dealing with active drug or alcohol use.

SUBSTANCE USE TREATMENT

Center for The Prevention and Treatment of Chemical Dependency
Staten Island University Hospital
718-356-8910
http://www.siu.edu/Our-Services/Clinical-Services/Substance-Abuse.aspx
Comprehensive treatment for individuals with a history of substance use. Includes on-site educational and vocational services, child-care, mental health services, and HIV services.

Samaritan Daytop Village
Staten Island Outreach Center
1915 Forest Avenue, Staten Island, NY 10303
718.981.3136
http://www.samaritandaytop.org
Drug-free residential program and outpatient services.

HOUSING

Project Hospitality
100 Park Avenue Staten Island, NY 10302
718.448.1544
https://www.projecthospitality.org
Housing, homeless services, wellness/recovery services, HIV and AIDS services, food and nutrition, and disaster relief.

New York City Housing Authority
Borough Applications Offices
Brooklyn/Staten Island Customer Contact Center
787 Atlantic Avenue, 2nd Floor,
Brooklyn, NY 11238
718.707.7771
http://www1.nyc.gov/site/nychand/orch/html/service.page
Provides affordable housing to low- and moderate-income residents in publicly owned buildings throughout the five boroughs.

Camba
120 Stuyvesant Place, Suite 412 & 413,
Staten Island, NY 10301
718.292.6473 ext. 75007
https://www.camba.org
Services include budgeting and financial workshops, resources for how to look for housing, case management, employment services, entitlement advocacy, and legal services.

EMPLOYMENT

New York Division of Workforce Development- Workforce 1
120 Stuyvesant Place, 3rd Floor,
Staten Island 10301
718.295.8389
http://www.nyc.gov/html/cbs/wf1
Career counseling, resume and cover letter assistance, job recruitment events, and job placement services.

ResCare @ Mariner’s Harbor,
Richmond Terrace, Stapleton,
South Beach, West Brighton I, and Todt Hill
30 Bay Street, 4th Floor, Staten Island, NY 10301
718.285.8394
http://opportunitynycha.org/workforce-develop/ment/jobs-plus
Provides job readiness assistance, vocational training, job placement and retention, financial counseling and career planning services.

LEGAL SERVICES

Staten Island - Public Access Law Library
25 Hyatt Street, Room S15,
Staten Island, NY 10301
718.675.8711
https://www.nycourts.gov/lawlibraries/publicaccess.shtml
Non-lending reference library. Library staff cannot provide any advice or interpretation of the law.

Safe Horizon
130 Stuyvesant Place - 5th Floor,
Staten Island, NY 10301
718.556.4095
http://www.safehorizon.org
Help for survivors of violence. Safety planning, legal services, case management, counseling, legal assistance, housing assistance, and financial assistance.

EDUCATION

Community College of Staten Island
2800 Victory Boulevard
Staten Island NY 10314
718.982.2000
http://www.csi.cuny.edu/continue/community_service.html
Adult basic education, High School Equivalency instruction, college transition, and English for speakers of other languages.

IMMIGRATION

Staten island Legal Services
36 Richmond Terrace, Suite 205
Staten Island, New York 10301
718.233.6480
http://www.statenislandlegalservices.org
Applications for citizenship, family petitions, U-visa petitions, T-visa Petitions, VAWA self-petitions, domestic violence, and evictions.

VETERANS

Staten Island Vet Center
60 Bay Street
Staten Island, NY 10301
718.816.4499

Staten Island Community Clinic
1150 South Ave, 3rd Floor, Suite 301
Staten Island, NY 10314
718.761.2973
http://www.nyharbor.va.gov/locations/Staten_ Island_Community_Based_Outpatient_Clinic.aspx
Primary care, psychiatric care, social work, pharmacy, pain management, patient education, and telehealth to eligible veterans.

PEOPLE WITH DISABILITIES

New York State Department of Education, Adult Career and Continuing Education Services
Staten Island-Vocational Rehabilitation
2071 Clove Road, Suite 302
Staten Island, NY 10304
718.816.4800
http://www.access.nysed.gov/er
Provides vocational training and job placement for people with disabilities.

New York State Office for People with Developmental Disabilities
Staten Island Center for Independent Living
470 Castleton Avenue, Staten Island, NY 10301
718.720.9016
www.siciliving.org
Range of services to assist people with disabilities live independent lives.

New York State Office for People with Developmental Disabilities
Staten Island DOSO
1150 Forest Hill Road
Staten Island, NY 10314
718.982.1903
Information, referrals, and services for people with disabilities.

RESOURCES FOR WOMEN

Women’s Resource Center
College of Staten Island
Bldg 2N, Room 106
718.982.287
http://www.csi.cuny.edu/womenscenter/
Connects women to resources on Staten Island. Open to all women.

LGBTQ

Pride Center of Staten Island
25 Victory Blvd, 3rd Floor
Staten Island NY, 10301
718.808.1360
http://www.pridecenters.org/
Counseling, youth services, general health services, crisis intervention, STI testing and counseling, and health education.

YOUTH AND FAMILY RESOURCES

The Family Center
800.219.4522
http://www.thefamilycenter.org
Family support services, parenting and child development, women’s wellness, legal services, and health management assistance.

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LEGAL SERVICES
http://j.mp/2iXvnp
HOUSING
http://j.mp/2iXJ3R
LGBTQ, WOMEN, FAMILY, & YOUTH SERVICES
http://j.mp/2iXqov8
PHYSICAL HEALTH, MENTAL HEALTH, AND SUBSTANCE USE TREATMENT
http://j.mp/2iXqnY5
EMPLOYMENT SERVICES
http://j.mp/2iXxvnp
IMMIGRATION AND REFUGEE SERVICES
http://j.mp/2iXszPv